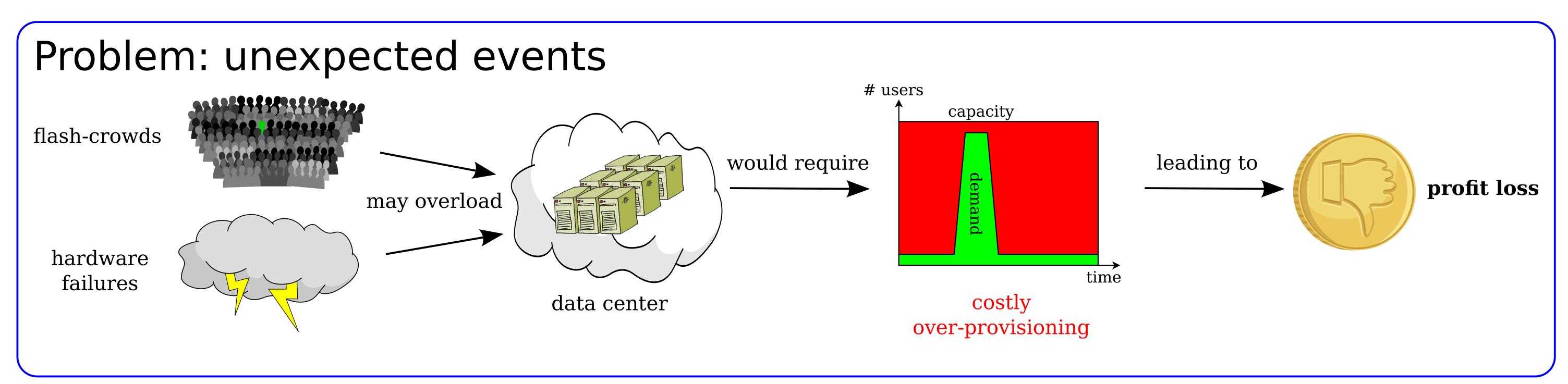


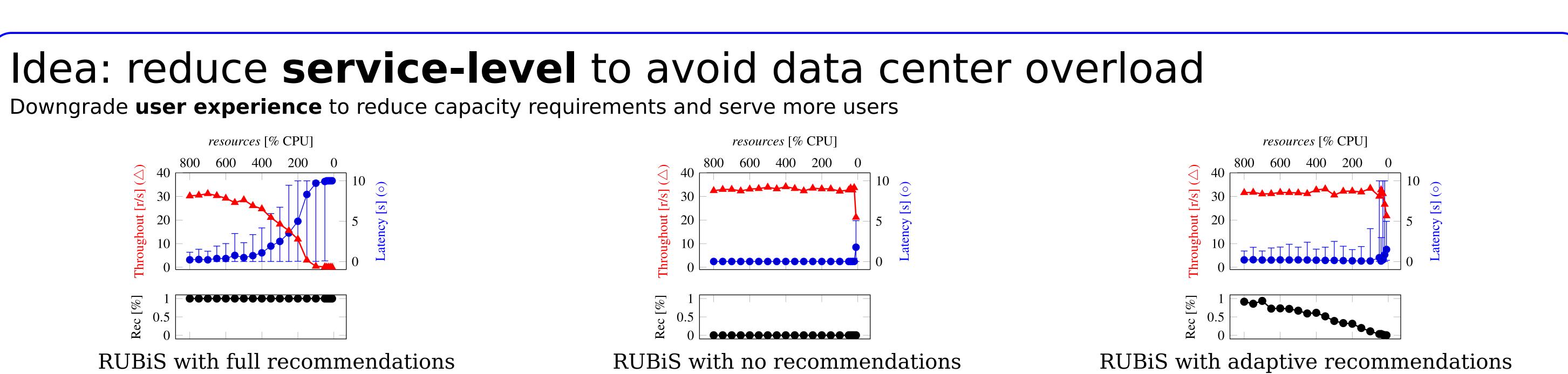
## Introducing Service-level Awareness in Clouds

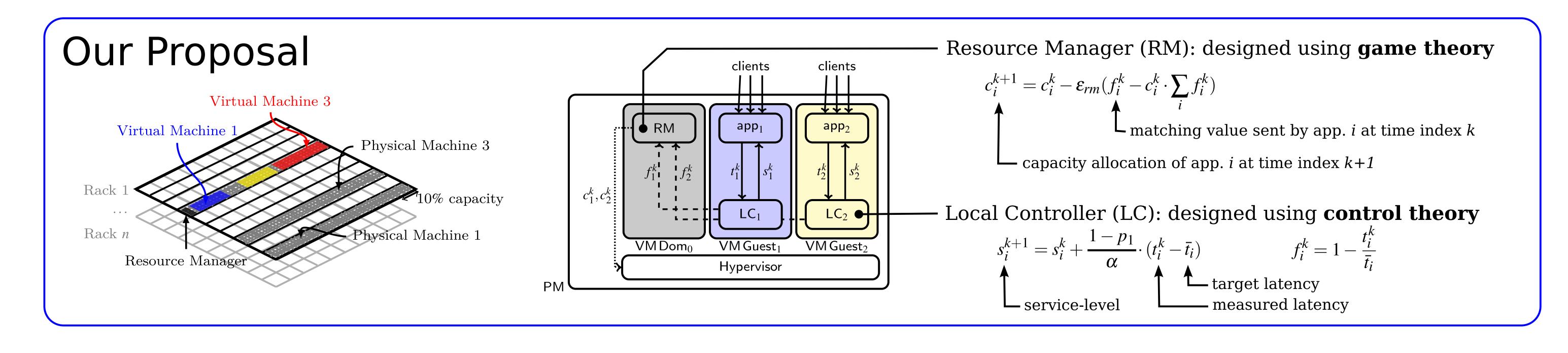
Cristian Klein<sup>1</sup>, Martina Maggio<sup>2</sup>, Karl-Erik Årzén<sup>2</sup>, Francisco Hernández-Rodriguez<sup>1</sup>

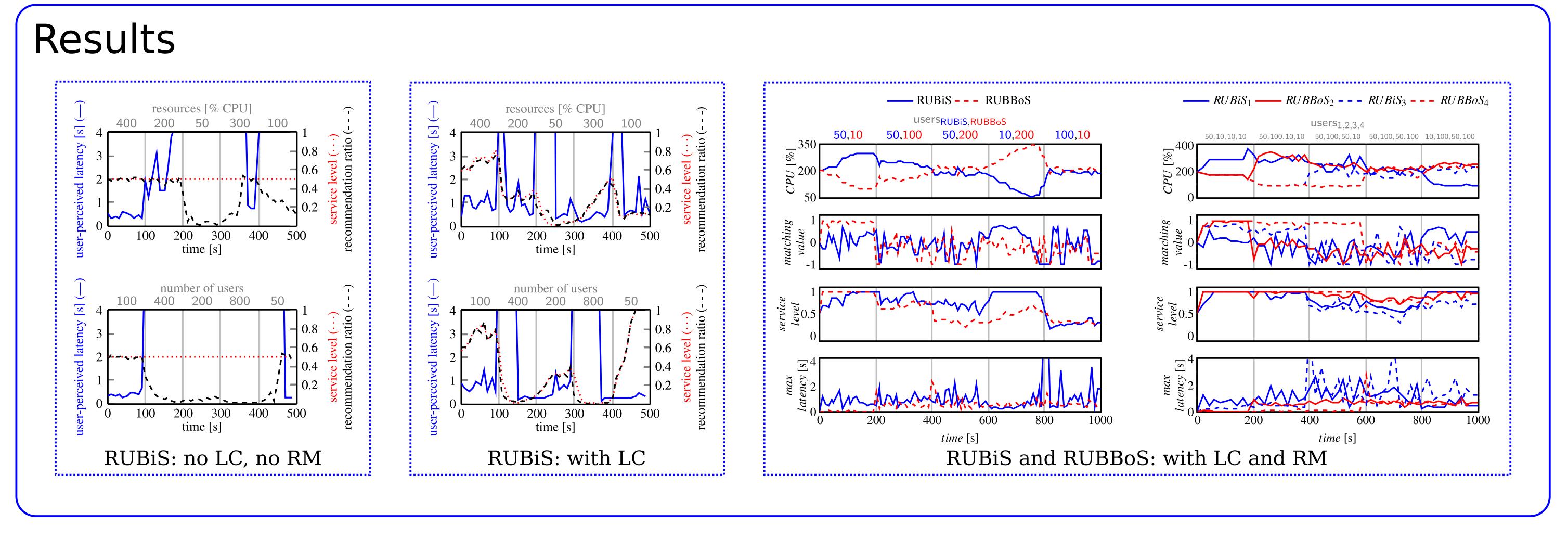
<sup>1</sup>Umeå University, Sweden, <sup>2</sup>Lund University, Sweden cristian.klein@cs.umu.se, martina.maggio@control.lth.se, karlerik@control.lth.se, francisco@cs.umu.se

https://github.com/cristiklein/cloudish









## Conclusions

- clouds can more robustly withstand capacity shortages
  - flash-crowds
  - hardware failures
- applications can reduce their service level (turn off optional features)
- infrastructure can rebalance resources among hosted applications



- combining with other mechanism
- migration
- horizontal scaling
- overbooking
- devising a billing model



